# Faculty Online Transition Survey Results Spring 2020

# Key Findings

The following survey summary encompasses faculty responses to survey questions with multiple choice options (pages 3 to 11). All open ended responses as well as other (specify) responses are available in the Institutional Research folder on the shared drive.

Faculty

- 96 faculty teaching courses in spring 2020 completed the survey.
- 80% of the faculty respondents were full time faculty and 20% were adjunct faculty.
- 41% of the faculty respondents had never taught online classes before spring 2020.

Online Communication Options

- Faculty integrated a number of ways of communicating with their students through their online courses. The most common include the following:
  - 72% used group emails
  - 67% used Canvas announcements
  - 62% used Canvas discussions
  - 61% recorded videos
  - 40% used Zoom conferencing
  - 32% used Recorded audios
- Many faculty have used the following features or approaches in the past to communicate with their students.
  - 67% have previously used group emails and Canvas announcements.
  - 62% have previously used Canvas discussions.
  - However, the use of recorded videos, Zoom, and recorded audios has dramatically increased this semester.
    - Only 31% have used recorded videos in the past and 61% of faculty reported using recorded videos this semester. Almost twice as many faculty are using recorded videos now than they have in the past.
    - Only 2% of faculty have used Zoom in the past and 40% used it during spring 2020.
    - The use of recorded audios has increased from 24% in the past to 32% in spring 2020.

New Technology to Adapt

- It appears that several new technologies or resources currently being used by faculty are proving to be very useful for online courses. Faculty would like to continue using the following resources:
  - o 65% would like to continue to use Zoom in the future,
  - 34% would like to see the extended help desk hours continue,
  - o 28% would like to continue to use Open Educational Resources,
  - 27% would like to continue to use Canvas conferencing,

- o 26% would like to continue to use Respondus Lock Down Browser and Monitor, and
- 24% would like to continue to use closed caption assistance.

## Technical Issues

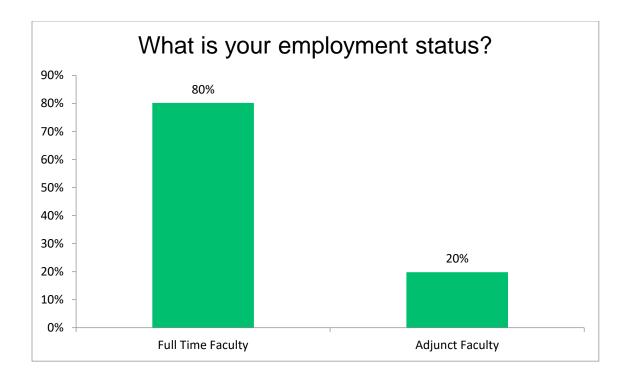
- Like students, faculty experienced various technical issues. The most common technical issues encountered by faculty included:
  - o 78% reported student discomfort or lack of familiarity with required technologies,
  - $\circ\quad$  40% reported access to reliable internet service as an issue,
  - 38% reported a lack of adequate digital replacements for face-to-face collaboration tools as an issue,
  - 37% reported their own discomfort or lack of familiarity with required technologies as an issue, and
  - 30% reported adequate access to the virtual machine (VM) as an issue.

#### Perception of Student Adjustment

- 73% of faculty indicated they believed about 20% of their students were struggling a great deal adjusting to remote learning.
- 15% believed 40% of their students were struggling a great deal adjusting to remote learning.
- 60% of faculty reported they believed about 20% of their students were somewhat struggling with their adjustment to remote learning.
- 25% of faculty believed 40% of students are somewhat struggling with the adjustment.
- Only 27% of faculty indicated they believed about 20% of their students seem to be adapting reasonably well.
- 24% reported 40% of their students seemed to be adapting reasonably well.
- 55% of faculty implied they believed about 20% of their students seem to be adjusting extremely well.
- 27% of faculty believed that 80% of their students seem to be adjusting extremely well.

## Challenges and Concerns

- Faculty faced a number of challenges adapting their face-to-face courses into an online format. The most common challenges they experienced include:
  - 58% reported they have a personal preference for face-to-face learning.
  - 57% struggled with student response and availability.
  - 43% struggled with translating course lessons or activities into an online environment.
  - 27% struggled with their limited knowledge of options for online course delivery.
  - o 26% struggled with their lack of familiarity or comfort with online application and tools.
- Faculty also shared their biggest concerns with the transition to remote learning including:
  - 75% are concerned about diminished student learning.
  - 38% are concerned about security and privacy for online exams.
  - 37% are concerned about not being able to communicate with their students.
  - 22% are concerned about the impact on accredited board exams.



# Have you taught online classes before spring 2020?

